Job Title: Product Support Analyst, FCC Management Software

Job Number: 120-17/18
Location: Regina, Saskatchewan
Closing Date: September 11, 2017
Division: Marketing
Language Requirement: Bilingual
Term: One-year term

FCC Management Software experience welcomed
Provide practical and technical support to users of AgExpert Analyst and Field Manager PRO.

What you'll do:

- Answer customer questions and provide suggestions about AgExpert Analyst and Field Manager PRO
- Develop and update content for the FCC Management Software Online Community
- Promote FCC Management Software during customer calls
- Resolve customer issues in a thorough and professional manner

What we're looking for:

- Exceptional skills in helping over the phone
- A friendly attitude and a focus on customers
- Organized multi-tasker who pays attention to detail
- Problem-solver with in-depth technical expertise
- Strong communicator who builds relationships on customer service

What you'll need:

- A degree in agriculture, business or computer science and at least two years of related experience (or equivalent combination of education and experience)
- Fluency in both official languages
- Experience with planning and accounting software, particularly FCC Management Software

Build a career with one of Canada's top employers
Thrive in an inclusive culture of teamwork, strong leadership and respect. Here, diverse people pull together to achieve goals that are challenging and rewarding. You can learn and grow in an environment of acceptance and accountability. Come meet FCC.

Does this sound like the workplace you're looking for? Visit fcc.ca/careers to apply.